A PERFECTLY TUNED PIANO

CHARLES FLAUM, REGISTERED PIANO TECHNICIAN

November 30, 2001

To Whom It May Concern:

I am Denman Maroney's piano technician. I am currently a registered piano technician of the International Piano Technician's Guild and have served for two years as President of the New Jersey State Chapter of the PTG. I am also a former Baldwin Concert & Artist Technician and have worked on pianos for artists including: George Shearing and Marianne McPartland among others.

I have personally watched Denman using multiple devices and techniques unique to his style of playing. I am confident in stating that none of the techniques I have witnessed Denman using are in any way detrimental to a piano.

He does not insert any material between the strings. His techniques do not affect the dampers in way and all the items that touch the strings are softer than the strings themselves. He also takes great care in making sure his fingers do not touch the strings.

If you have any questions, please feel free to contact me at the number below.

Yours truly,

Charles Flaum, RPT